

St Sampson Parish Council Emergency Card

In emergency situations, your initial response should be to [contact the relevant emergency service through a 999 call](#).

This can initiate response from [Police](#), [Fire](#), [Ambulance](#) and [Coastguard](#) resources.

For emergencies relating to roads, loss of services, or environmental issues, contact numbers are shown in the table below.

In some circumstances, the Parish Council can help, for example by setting up initial diversions around road blockages or monitoring the wellbeing of vulnerable people in a long duration power loss or pandemic situation. If an incident with an impact on the community has occurred, you can contact the Parish Council as shown in the table below.

| Situation | Relevant Authority | Contact |
|---|--|--|
| Blockage of road (e.g. fallen tree, mudslide) | Cornwall Council | 0300 1234 222 (24 hour service) |
| Loss of electrical power | National Grid | 0800 6783 105 (24 hour service) |
| Loss of water supply or mains sewage system | South West Water | 0344 346 2020 (24 hour service) |
| Total loss of fixed line telecoms | Openreach | 0800 023 2023 |
| Environmental incident | Environment Agency | 0800 80 70 60 (24 hour service) |
| Flooding | See information on the back of this card | |
| Other incidents affecting the village community | Parish Council to assist the relevant authority. | David Jenkinson 01726 832 246 or 07894 167 007 |

At no time should you put yourself in danger to attempt a response, or carry out any medical intervention in which you have not been trained, other than the use of the Defibrillator which is located at the Fisherman's Arms.

Contacts for specific people and resources that may be useful in an emergency are shown below.

| Resource | Provided by | Contact details |
|--|-----------------------------|---|
| Trained first aiders | Gail Parsons | 07777 611 285 |
| | Carol Gabb | 01726 833 557 |
| | Nick Budd | Fisherman's Arms, 01726 832 453 |
| Defibrillator | Located at Fisherman's Arms | See Instructions on Unit |
| Spiritual Support | Rev Shona Hoad | 07476 900 623 |
| Boat owners and river rescue equipment | Boatwatch | david.aj.bonsall@btinternet.com 07766 294 761 |

Flood Risk

Although flooding occurs normally on the road by Golant Pill, no properties are currently at risk from flooding from high spring tides. Rising sea levels may impact on this and the situation will be kept under review. This has been confirmed by reference to the UK Flood Map.

Golant has not been identified by the Environment Agency as a location subject to Flash Flooding from the river. The river level at Golant is governed by tide rather than river flow.

However, it is possible that a very severe weather event could lead to water or mud flow from the hills behind the Village, bringing the possibility of flooding of, or damage to, some properties.

The primary response to any major flood will be by the emergency services, who will arrange any necessary rescues. The Parish Council will liaise with the emergency services to give local information and highlight any vulnerable persons who may be in need of priority attention.

Key actions that you should take in the event of a flash flood are set out below.

If you believe you are about to be flooded:

- turn off your gas, electricity and water supplies, if it's safe to do so - do not touch an electrical switch if you're standing in water
- lift curtains over rails above flood water levels
- lift rugs and smaller furniture upstairs or on to tables or worktops if possible
- move your family, pets and important items to safety, for example upstairs;
- make sure your mobile phone or devices are charged
- if you have them, use flood protection products, for example flood barriers or air brick covers
- prepare a pack of vital documents and other key items in a waterproof pack
- follow advice from the emergency services - you may be asked to evacuate

If there is a flood:

- do not walk or drive through flood water, as it may conceal hidden dangers
- do not put yourself or others at risk
- take your pack of vital documents and other key items with you if you are directed to an evacuation centre
- let your family or friends know you are safe and check they are safe too

After a flood

- do not return to your home until you are told it is safe to do so
- when returning home, remember that flood water may contain sewage and conceal hidden dangers
- wear appropriate waterproof or protective clothing when cleaning up
- contact your insurance company to start the claims process
- if you rent your property, contact your landlord and contents insurance company
- dispose of items damaged by flood water in an appropriate manner, after your property and items have been checked by a loss adjuster
- You may need an electrician or heating engineer to check your equipment before turning it back on.